

DAFTAR PUSTAKA

BUKU

- Ghozali, I. (2021) *Partial least squares* konsep, teknik dan aplikasi menggunakan program SmartPLS 3.0 untuk penelitian empiris. Ed.3. Semarang: Badan Penerbit Universitas Diponegoro Semarang.
- Ghozali, Imam., & Latan, H. (2020). *Partial Least Squares: Konsep, Teknik, Dan Aplikasi Menggunakan Program SmartPLS 3.0* (2nd ed.). Badan Penerbit Undip.
- Hair, J. F., Hult, G. T. M., Ringle, C. M., & Sarstedt, M. (2017). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. Sage Publications.
- Mahawati, Eni, dkk. 2021. Analisis Beban Kerja dan Produktivitas Kerja. (n.d.).
- Mangkunegara, D.A. (2017). Manajemen Sumber Daya Manusia. Bandung: PT Remaja Rosdakarya
- Robbins, S. P., & Judge, T. A. (2023). *Organizational Behavior* (19th ed.). Pearson Education.
- Rahadi D.R (2023). Pengantar *Partial Least Squares Structural Equation Modeling* (PLS-SEM). CV. Lentera Ilmu Madani.
- Sekaran, U., & Bougie, R. (2016). *Research Methods for Business: A Skill Building Approach* (7th ed.). Wiley. <https://www.wileypluslearningspace.com>
- Sugiyono, (2020). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: CV. Alfabeta.
- Umar, Ernawati., dkk. (2024). *Buku Ajar Manajemen Keperawatan*. Mahakarya Citra Utama.
- Wibowo, A. (2024). *SmartPLS 101: Panduan lengkap analisis SEM-PLS untuk pemula*. PT Penamuda Media.

JURNAL

- Adamovic, M. (2023) “*Organizational justice* research: A review, synthesis, and research agenda,” *European Management Review*, 20(4), pp. 762–782. Available at: <https://doi.org/10.1111/emre.12564>.

- Agarwal, P., Kaur, P. and Budhwar, P. (2025) "Silencing Quiet Quitting: Crafting a Symphony of High-Performance Work Systems and Psychological Conditions," *Human Resource Management*, 64(3), pp. 621–635. Available at: <https://doi.org/10.1002/hrm.22275>.
- Anand, A., Doll, J. and Ray, P. (2024) "Drowning in silence: a scale development and validation of *quiet quitting* and quiet firing," *International Journal of Organizational Analysis*, 32(4), pp. 721–743. Available at: <https://doi.org/10.1108/IJOA-01-2023-3600>.
- Al Sabei, S. D., Labrague, L. J., Al-Rawajfah, O., AbuAlRub, R., Burney, I. A., & Jayapal, S. K. (2024). The impact of workload on *burnout* among nurses in healthcare settings. *Journal of Nursing Management*, 32(2), 455–463.
- Awaliyah Ulfah Ayudytha Ezdha, Silvia Nora Anggreini and Dwi Elka Fitri (2019) "The Effectiveness of Patient Safety Cultural Training with Mirror Method and Case Study on Nurse Understanding About Application of Patient Safety at Hospital Pekanbaru," *Caring: Indonesian Journal of Nursing Science*, 1(1), pp. 11–17. Available at: <https://doi.org/10.32734/ijns.v1i1.1168>.
- Bakker, A. B., Demerouti, E., & Sanz-Vergel, A. I. (2023). *Job demands–Resources theory: Ten years later*. *Annual Review of Organizational Psychology and Organizational Behavior*, 10, 25–53.
- Citra, H. *et al.* (2025) "Bridging Disengagement and Departure: Psychological Contract Violation As a Catalyst Between *Quiet quitting* and Turnover Intention Among Gen-Z Bankers In Indonesia," 32(S7), p. 2025. Available at: <https://www.tpmmap.org/>.
- Colquitt, J. A. (2001). On the dimensionality of organizational justice: A construct validation of a measure. *Journal of Applied Psychology*, 86(3), 386–400. <https://doi.org/10.1037/0021-9010.86.3.386>
- Demerouti, E. *et al.* (2001) "The *job demands*-resources model of *burnout*," *Journal of Applied Psychology*, 86(3), pp. 499–512. Available at: <https://doi.org/10.1037/0021-9010.86.3.499>.
- Fatmawasi Fatmawasi, Nelli Roza and Isna Aglusi Badri (2025) "Hubungan Beban Kerja dengan *Burnout* pada Perawat di Rumah Sakit Embung Fatimah Kota Batam Tahun 2024," *Jurnal Ilmiah Kedokteran dan Kesehatan*, 5(1), pp. 369–380. Available at: <https://doi.org/10.55606/klinik.v5i1.5673>.
- Fitri, G. S. I., & Fikry, Z. (2025). Kontribusi *organizational justice* terhadap employee engagement pada karyawan Gen Z di jaringan Habepro Radionet Indonesia. *Corona: Jurnal Ilmu Kesehatan Umum, Psikologi, Keperawatan dan Kebidanan*, 3(3), 263–278. <https://doi.org/10.61132/corona.v3i3.1670>

- Galanis, P. *et al.* (2025) “Workload Increases nurses’ quiet quitting, turnover intention, and job *burnout*: evidence from Greece,” *AIMS Public Health*, 12(1), pp. 44–55. Available at: <https://doi.org/10.3934/publichealth.2025004>.
- Geng, R., Geng, X. and Geng, S. (2025) “Identifying Key Antecedents of *Quiet quitting* Among Nurses: A Cross-Profession Meta-Analytic Review,” *Journal of Advanced Nursing* [Preprint]. Available at: <https://doi.org/10.1111/jan.16934>.
- Gün, İ., Balsak, H. and Ayhan, F. (2025) “Mediating Effect of Job *Burnout* on the Relationship Between Organisational Support and *Quiet quitting* in Nurses,” *Journal of Advanced Nursing*, 81(8), pp. 4644–4652. Available at: <https://doi.org/10.1111/jan.16599>.
- Gün, İ., Çetinkaya Kutun, F. and Söyük, S. (2025) “Mediating Effect of Turnover Intention on the Relationship Between Job *Burnout* and *Quiet quitting* in Nurses,” *Journal of Advanced Nursing*, 81(10), pp. 6569–6577. Available at: <https://doi.org/10.1111/jan.16807>.
- Indiawati, O.C. *et al.* (2022) “Analisis Faktor yang mempengaruhi Kejadian *Burnout* Perawat di RS Darmo Surabaya,” *Jurnal Keperawatan dan Kesehatan Masyarakat Cendekia Utama*, 11(1), p. 25. Available at: <https://doi.org/10.31596/jcu.v11i1.1037>.
- Jalali, R., Fatahi, S. and Kolehjoubi, A.A. (2026) “*Quiet quitting* in nursing: a concept analysis,” *BMC Nursing* [Preprint]. Available at: <https://doi.org/10.1186/s12912-026-04335-2>.
- Jufrizen, J. and Hamdani, S. (2023) “Pengaruh Keadilan Organisasi Terhadap Kinerja Pegawai : Peran Mediasi Organizational Citizenship Behavior,” *jesya*, 6(2), pp. 1256–1274. Available at: <https://doi.org/10.36778/jesya.v6i2.1050>.
- Labrague, L. J. (2024). *The impact of job burnout on nurses' caring behaviors: Exploring the mediating role of work engagement and job motivation*. *International Nursing Review*, 71(4), 653–660. <https://doi.org/10.1111/inr.12899>
- Mayzell, G. (2020) *The Resilient Healthcare Organization*. New York, NY : Routledge, 2020.: Productivity Press. Available at: <https://doi.org/10.4324/9780429286025>.
- Mousa, M., El-Kassar, A.-N. and Awad, B. (2023) “*Quiet quitting* and knowledge sharing: The mediating role of employee engagement and trust in management,” *Journal of Knowledge Management*, 27(9), pp. 2105–2124. Available at: <https://doi.org/10.1108/JKM-10-2022-0792>.

- Mete, B., & Çelik, S. (2024). *Burnout* and quiet quitting tendency among healthcare employees: The role of work engagement. *Current Psychology*, 43(5), 5512–5523.
- Nugraha F., A. *et al.* (2025) “Fenomena *Quiet quitting* pada Tenaga Kesehatan dalam Konteks Lingkungan Kerja dan Motivasi Intrinsik: Scoping Review,” *Jurnal Kesehatan Amanah*, 9(2), pp. 69–83. Available at: <https://doi.org/10.57214/jka.v9i2.927>.
- Nugroho, A.B., Mujanah, S. and Ardiana, I.D.K.R. (2025) “The Effect of *Workload* , Distributive Injustice and Job *Burnout* on Employee Performance with *Quiet quitting* as an Intervening Variable in Employees at Public Works and Highways Department of East Java Province,” *Marginal Journal Of Management Accounting General Finance And International Economic Issues*, 4(2), pp. 321–338. Available at: <https://doi.org/10.55047/marginal.v4i2.1610>.
- Nyoman Agustini, N. and Kata Kunci, A. (2025) *Pengaruh Organizational Justice dan Kompensasi terhadap Kepuasan Kerja Karyawan: Studi pada PT Kartika Cipta Indonesia*, *Indonesian Research Journal on Education Web Jurnal Indonesian Research Journal on Education*.
- Paranamana, G.K. and Kaluarachchige, I.P. (2025) “Impact of Work Life Balance and Job *Burnout* on *Quiet quitting* with the Mediating Role of Job Satisfaction of Factory Employees in a Battery Manufacturing Company in Sri Lanka,” *Sri Lanka Journal of Management Studies*, 6(2), pp. 79–105. Available at: <https://doi.org/10.4038/sljms.v6i2.153>.
- Prentice, C. *et al.* (2025) “Work-life imbalance, burning out, feeling down, I will quit, but quietly – the case of hospitality employees,” *Journal of Hospitality Marketing & Management*, 34(1), pp. 24–45. Available at: <https://doi.org/10.1080/19368623.2024.2389074>.
- Rahmat Hidayat and Enok Sureskiarti (2023) “Hubungan Beban Kerja Terhadap Kejenuhan (*Burnout*) Kerjapada Perawat di Ruang Rawat Inap Rumah Sakit Umum Daerah Inche Abdoel Moeis Samarinda.”
- Rahmadani, F., & Kurniawati, D. (2024). Work overload and quiet quitting behavior among healthcare workers in Indonesia. *Jurnal Manajemen Kesehatan Indonesia*, 12(1), 44–56.
- Rotenstein, L.S. *et al.* (2023) “The Association of Work Overload with *Burnout* and Intent to Leave the Job Across the Healthcare Workforce During COVID-19,” *Journal of General Internal Medicine*, 38(8), pp. 1920–1927. Available at: <https://doi.org/10.1007/s11606-023-08153-z>.

- Sanjani, D.R., Putri, D. and Putra, H. (2021) “Hubungan Beban Kerja Dengan Produktivitas Kerja Pegawai Stikes Griya Husada Sumbawa,” *Jurnal Kesehatan*, p.
- Sari R., N.H.& L.P. (2020) “*Burnout* as Mediator Between *Workload* and Employee Disengagement in Health Sector,” *Jurnal Psikologi Industri dan Organisasi*, 8(1), pp. 45–57. Available at: [https://doi.org/10.22146/jpio.2020.8\(1\).45-57](https://doi.org/10.22146/jpio.2020.8(1).45-57).
- Selfani, A. *et al.* (2026) “Pengaruh *Workload* dan *Organizational justice* Terhadap Perilaku *Quiet quitting* Karyawan Pada Klinik Hayyat Medical and Wellness Center Mamuju I N F O ARTIK E L,” 9, p. 1.
- Syahrullah, Rizaldi, A. R., & Abdullah, I. (2025). The influence of *workload* on employee *burnout*: The moderation role of family support in Indonesian Heritage Center. *Jurnal Economic Resources*, 8(1), 322–329.
- Serenko, A. (2024). The human capital management perspective on quiet quitting: Recommendations for employees, managers, and national policymakers. *Journal of Knowledge Management*, 28(1), 27-43. <https://doi.org/10.1108/JKM-10-2022-0792>
- Taufik, N., Rosyadi, A. and Aliyuddin, M. (2024) “Why millennials and gen Z are silently leaving their jobs? Unraveling the ‘quiet quitting’ trend,” *Asian Management and Business Review*, pp. 276–292. Available at: <https://doi.org/10.20885/ambr.vol4.iss2.art7>.
- Toska, A. *et al.* (2025) “*Quiet quitting* in the Hospital Context: Investigating Conflicts, Organizational Support, and Professional Engagement in Greece,” *Nursing Reports*, 15(2), p. 38. Available at: <https://doi.org/10.3390/nursrep15020038>.
- Yıldız, A., Ekingen, E., Gün, İ., & Yıldırım, M. (2024). *Validity and reliability study of the Turkish version of the quiet quitting scale in healthcare workers*. *BMC Psychology*, 12(730), 1–12. <https://doi.org/10.1186/s40359-024-02106-9>.
- Zhang, D. *et al.* (2025) “Psychometric properties of the Chinese version of the *Quiet quitting Scale*,” *BMC Nursing*, 24(1). Available at: <https://doi.org/10.1186/s12912-025-02921-4>.
- Zhou, J., Soo, H.S. and Aziz, A.B. (2025) “Person-Organization Fit And Job Burnout As Predictors Of *Quiet quitting* In Vocational Education,” *Bangladesh Journal of Multidisciplinary Scientific Research*, 10(4), pp. 30–41. Available at: <https://doi.org/10.46281/c9d2ab72>.