

## DAFTAR LAMPIRAN

| Nomor | Judul                                 | Halaman |
|-------|---------------------------------------|---------|
| 1     | Jadwal Penelitian .....               | 122     |
| 2     | Kuesioner Penelitian .....            | 123     |
| 3     | Karakteristik Responden .....         | 126     |
| 4     | Hasil Outer Model.....                | 126     |
| 5     | Nilai Loading Factor .....            | 127     |
| 6     | Nilai Cross Loading .....             | 128     |
| 7     | Nilai Fornell-Larcker Criterion ..... | 129     |
| 8     | Hasil Proses Bootstrapping .....      | 130     |
| 9     | Jawaban Kuesioner Penelitian .....    | 131     |