

ABSTRACT
**THE EFFECT OF WORK-LIFE BALANCE, WORK ENGAGEMENT
AND PERCEIVED ORGANIZATIONAL SUPPORT
ON EMPLOYEE PERFORMANCE**
(A Study of Suzuki Dealer PT Cakra Putra Parahyangan Tasikmalaya)

By :
Nasywa Nuramalia Faturohman
223402056

Under the guidance of:

Deden Mulyana

Prama Permana

The purpose of this study was to determine the extent of the influence of work-life balance, work engagement, and perceived organizational support on employee performance at Suzuki dealer PT Cakra Putra Parahyangan Tasikmalaya. The research method used is a quantitative, verificative and explanatory approach, while the sampling technique uses a census or total sampling method. Data collection was conducted through questionnaires. The analysis tool used PLS-SEM analysis with SmartPLS software version 4.1.1. The research result showed that work-life balance, work engagement, perceived organizational support, and employee performance are classified as good. There is a positive influence between work-life balance, work engagement, and perceived organizational support on employee performance at Suzuki Dealer PT Cakra Putra Parahyangan Tasikmalaya. This had implications, if work-life balance, work engagement, and perceived organizational support were managed well, they could improve employee performance.

Keyword: work-life balance, work engagement, perceived organizational support, employee performance