

DAFTAR PUSTAKA

BUKU

- Akingbola, K., Rogers, S. E., & Intindola, M. (2023). *Employee Engagement in Nonprofit Organizations Theory and Practice*. Palgrave Macmillan.
<https://doi.org/https://doi.org/10.1007/978-3-031-08469-0>
- Burke, C. S., Pierce, L. G., & Salas, E. (2006). *Understanding Adaptability: A Prerequisite for Effective Performance Within Complex Environments* (Vol. 6). Elsevier Ltd.
- Byrne, Z. S. (2022). *Understanding Employee Engagement: Theory, Research, and Practice (Applied Psychology Series)* (2nd ed.). Routledge.
- Direktorat Jenderal Pajak. (2023). *Laporan Tahunan DJP 2023*.
<https://www.pajak.go.id/id/laporan-tahunan-2023>
- Febriansyah, H., & Ginting, H. (2020). *Tujuh Dimensi Employee Engagement*. Prenada.
- Ghozali, I. (2016). *Aplikasi Analisis Multivariate Dengan Program IBM SPSS 23* (8th ed.). Badan Penerbit Universitas Diponegoro.
- Goleman, D. (2009). *Emotional Intelligence: Why it can matter than IQ*. Bloomsbury.
- Kaswan. (2015). *Sikap Kerja: Dari Teori dan Implementasi Sampai Bukti*. Alfabeta.
- Koraag, A. H. (2024). *Profil Kantor Pelayanan Pajak Pratama Tasikmalaya*.
- Priansa, D. J. (2016). *Perencanaan dan Pengembangan Sumber Daya Manusia*. Alfabeta.
- Ramadhani, D. Y. (2022). *Monograf Kecerdasan Emosional dan Resiliensi Mahasiswa* (D. E. Winoto, Ed.). Eureka Media Aksara.
- Riduwan & Kuncoro, E. A. (2021). *Cara Mudah Menggunakan dan Memakai Path Analysis (Analisis Jalur) Lengkap Dengan Contoh Tesis dan Perhitungan SPSS 17.0* (8th ed.). Alfabeta.
- Sahir, S. H. (2021). *Metodologi Penelitian*. KBM Indonesia.
www.penerbitbukumurah.com
- Silalahi, U. (2018). *Metodologi Analisis Data dan Interpretasi Hasil untuk Penelitian Sosial Kuantitatif*. Refika Aditama.

- Siregar, S. (2013). *Metode Penelitian Kuantitatif Dilengkapi Dengan Perbandingan Perhitungan Manual & SPSS* (1st ed.). Kencana.
- Sugiyono. (2020). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D* (2nd ed.). Alfabeta.
- Zikmund, W. G., Babin, B. J., Carr, J. C., & Griffin, M. (2013). *Business Research Methods* (9th ed.). Erin Joyner.

JURNAL

- Abdulla, A., Ahmed, A., & Khalid, N. (2020). The Relationship between Leaders' Emotional Intelligence and Employee Engagement: An Empirical Study from the Kingdom of Bahrain. *International Journal of Intellectual Human Resource Management (IJIHRM)*, 1(1), 1. <https://doi.org/10.46988/ijihrm.01.01.2020.001>
- Amri, N. L. (2022). Pengaruh Kecerdasan Emosional Dan Kemampuan Adaptasi Terhadap Engagement Pekerja (Studi Kasus Pada Pekerja Non Manajer Pada Hotel Horison Palma Pangandaran). *J-CEKI : Jurnal Cendekia Ilmiah*, 1(6), 768–772. <https://journal-nusantara.id/index.php/J-CEKI/article/download/818/766>
- Arta, D. N. C., Makduani, R., Rozi, F., Taufik, M., & Nusa, Y. (2023). The Role Of Career Adaptability To Emotional Intelligence And Work Values: Literature Review. *COSTING: Journal of Economic, Business and Accounting*, 6(2). <https://journal.ipm2kpe.or.id/index.php/COSTING/article/download/5206/3203>
- Febriasari, O. (2022). Effect Of Employee Intelligence, Spiritual Intelligence And Adaptation Ability On Employee Engagement (Case Study On Non-Manager Employees At Taman Mangkubumi Indah Hotel, Tasikmalaya City). *Journal of Indonesian Management*, 2(2), 367–374. <https://doi.org/https://doi.org/10.53697/jim.v2i2.724>
- Hardianti, F. (2022). Effect of Emotional Intelligence and Adaptation Ability on Employee Engagement Hotel Amaris Tasikmalaya. *ULIL ALBAB : Jurnal Ilmiah Multidisiplin*, 1(9), 3020–3025. <https://journal-nusantara.id/index.php/JIM/article/view/700>

- Hasibuan, A. A., & Firmansyah, A. (2023). Work Life Balance Ditinjau dari Implementasi Pemberian Cuti Tahunan dan Pola Mutasi Pegawai Sektor Publik. *Journal of Law, Administration, and Social Science*, 3(2a), 270–283.
- Herlani, R. (2022). Effect Of Emotional Intelligence And Adaptation Ability On Employee Engagement Hotel Parahyangan Tasikmalaya. *J-CEKI: Jurnal Cendekia Ilmiah*, 1(5), 623–628. <https://journal-nusantara.id/index.php/J-CEKI/article/download/763/634>
- Herlina, N., Sari, M. I., & Hafidzi, A. H. (2021). Pengaruh Komitmen Organisasi dan Komunikasi Terhadap Kinerja Pegawai Desa Balung Lor. *Jurnal Ekonomi dan Bisnis GROWTH*, 19(2), 170-176. <https://unars.ac.id/ojs/index.php/growth-journal/article/download/1606/1910>
- Igoki, C. (2021). An Assessment of Emotional Intelligence Relationship with Employee Engagement for Public Universities in Kenya. *The International Journal of Business & Management*, 9(7), 303–307. <https://doi.org/10.24940/theijbm/2021/v9/i7/bm2107-053>
- Kanuto, A. E. (2024). Exploring the Role of Emotional Intelligence in Leadership Effectiveness and Employee Engagement. *International Journal of Science and Business*, 40(1), 107–123. <https://doi.org/10.58970/IJSB.2447>
- Karmacharya, B. (2023). The Journal of Business and Management Impact of Emotional Intelligence on Employee Engagement at the Workplace: Evidence from Service Sector within Pokhara Metropolitan City. *The Journal of Business and Management*, 8(2), 14–31. <https://doi.org/https://doi.org/10.3126/jbm.v7i02.62584>
- Kinnary, N. R., Tanuwijaya, J., Pratama S, K. I., Fatimah, T., & Mirici, I. H. (2023). The Influence of Emotional Intelligence on Employee Engagement and Job Satisfaction through Work-Life Balance. *International Journal of Multidisciplinary Research and Analysis*, 6(8), 3542–3552. <https://doi.org/10.47191/ijmra/v6-i8-19>
- Leuhery, F., Sari, A. R., Heriswanto, Arta, D. N. C., & Mere, K. (2023). Efektivitas Pengaruh Emotional Intelligence Terhadap Career Adaptability: Literature Review. *Jurnal Dharma Agung*, 31(1), 629–635.

<https://jurnal.darmaagung.ac.id/index.php/jurnaluda/article/download/3097/2792/>

- Magnaye, R. P., Mendoza, E., & Mendoza, F. (2023). Emotional intelligence and employee engagement: Basis for a proposed faculty engagement enhancement. *International Journal of Research Studies in Management*, 11(11), 51–59. <https://doi.org/10.5861/ijrsm.2023.1137>
- Milhem, M., Ayyash, M. M., Ateeq, A., Alzaghal, Q., & Alzoraiki, M. (2024). Emotional intelligence in leadership: Its role in fostering employee engagement in Palestine's ICT sector. *Problems and Perspectives in Management*, 22(1), 338–352. [https://doi.org/10.21511/ppm.22\(1\).2024.28](https://doi.org/10.21511/ppm.22(1).2024.28)
- Nafi, Y., Suwastri, S., & Allya Roosallyn Assyofa. (2022). Pengaruh Kemampuan Adaptasi dan Organizational Citizenship Behavior terhadap Engagement Pegawai. *Bandung Conference Series: Business and Management*, 2(2). <https://doi.org/10.29313/bcsbm.v2i2.4025>
- Nurjanah, D., & Indawati, N. (2021). Effect Of Emotional Intelligence on Employee Engagement and Job Satisfaction with Work-Life Balance as Intervening Variables In The Generation Z In Surabaya. *International Journal of Economics, Management, Business and Social Science (IJEMBIS)*, 1(3), 316–328. <https://doi.org/https://doi.org/10.59889/ijembis.v1i3.37>
- Paradita, C. T., & Sawitri, D. R. (2023). Hubungan Kecerdasan Emosional dan Adaptabilitas Karier Pada Siswa Kelas XII SMA Santa Ursula Jakarta. *Jurnal Empati*, 12, 201–206.
- Pranitasari, D., Setianingsih, W., Prastuti, D., Hermastuti, P., & Siti Saodah, E. (2022). The Effect of Emotional Intelligence, Compensation and Work Environment on Work Engagement. *MONAS : Jurnal Inovasi Aparatur*, 4(1), 373–386.
- Pratama, F. D. G., Susanto, B., & Farida. (2022). Pengaruh Corporate Social Responsibility dan Likuiditas Terhadap Kinerja Keuangan Perusahaan yang Memperoleh Sustainability Reporting Award (Studi Empiris pada Perusahaan Manufaktur yang terdaftar di ASRRAT dan SRA Tahun 2015-2020). *Business and Economics Conference in Utilization of Modern Technology*, 885–905.

- Shafa, D. A., Sutrisna, A., & Barlian, B. (2022). Pengaruh Kecerdasan Emosional dan Kemampuan Adaptasi terhadap Employee Engagement. *Jurnal Akuntansi, Keuangan, Dan Manajemen*, 3(4), 307–322. <https://doi.org/10.35912/jakman.v3i4.1295>
- Sivanthinathan, D., Singh Kartar Singh, J., & Vasudavan, H. (2023). The influence of emotional intelligence on employee well-being, creativity and employee engagement during a crisis. *E3S Web of Conferences*, 389. <https://doi.org/10.1051/e3sconf/202338908001>
- Thapa, P. P., Rana, H., Ucar, Ö., Khanal, J., & Amgain, K. (2023). Examining the Impact of Emotional Intelligence on Employee Well-Being and Employee Engagement in the Digital Era. *Journal of Karnali Academy of Health Sciences*, 6(16), 1–7. <https://doi.org/https://doi.org/10.61814/jkahs.v6i1.797>
- Vincent, M. K., Holliman, A. J., & Waldeck, D. (2023). Adaptability and Social Support: Examining Links with Engagement, Burnout, and Wellbeing among Expat Teachers. *Education Sciences*, 14(1), 1–8. <https://doi.org/10.3390/educsci14010016>

WEBSITE

- Gallup. (2024). *Global Indicator: Employee Engagement*. www.gallup.com. <https://www.gallup.com/394373/indicator-employee-engagement.aspx>
- Kementerian Keuangan. (2024). *Berikut Tantangan dan Strategi Pemerintah Capai Target Penerimaan Pajak 2025*. www.kemenkeu.go.id. <https://www.kemenkeu.go.id/informasi-publik/publikasi/berita-utama/Strategi-Pemerintah-Capai-Target-Penerimaan>