

## **ABSTRACT**

RISSA ASYOFA PERMADHI. 2025. ***THE SATISFACTION LEVEL OF PARTICIPANTS IN THE FOOD AND BEVERAGE SERVICE TRAINING (A Study on the Work Skills Program at LKP Akademi Pariwisata Nusantara Tasikmalaya)***. Department of Community Education, Faculty of Teacher Training and Education, Siliwangi University, Tasikmalaya.

*The success of a training program is not only determined by the implementation process but also by the participants' perceptions of the quality of services they receive during the training. This study aims to determine the level of participant satisfaction with the quality of Food and Beverage Service training services provided by LKP Akademi Pariwisata Nusantara Tasikmalaya. The training is part of a workforce competency development program organized by LKP Pariwisata Nusantara Tasikmalaya, which focuses on the tourism and hospitality sector. This study uses a quantitative approach with a descriptive method. The population in this study consists of all alumni who participated in the training, with a total of 30 respondents. Data was collected using a questionnaire that had been tested for validity and reliability, and then analyzed descriptively using statistical software. The results show that 66.67% of participants stated they were satisfied, 20% were very satisfied, and 13.33% were moderately satisfied with the training services provided. No participants reported being dissatisfied or very dissatisfied. The overall average across all indicators shows a percentage of 78.3%. The dimension with the highest satisfaction level is the tangible aspect, which includes facilities and training infrastructure. Based on the analysis and discussion of the research results, it can be concluded that the training participants are satisfied with the quality of training services provided by LKP Akademi Pariwisata Nusantara Tasikmalaya.*

**Keywords:** *Level of Satisfaction, Training, Food and Beverage Service*