

Certificate of Appreciation

This is to certify that

Alam Rahmatulloh

has participated as

PRESENTER

Sentiment Analysis of Ojek Online User Satisfaction Based on the Naïve Bayes and Net Brand Reputation Method

in

The 9th International Conference on Information and Communication Technology (ICoICT 2021)

"Digital Innovations for Post-Pandemic Recovery"

Bandung, August 3-5, 2021



Dr. Warih Maharani
General Chair of ICoICT 2021
Telkom University



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General Co-Chair of ICoICT 2021
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