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**FAKTOR-FAKTOR YANG MEMPENGARUHI PERILAKU PENCARIAN
PENGOBATAN PADA PENDERITA ULKUS DIABETIKUM DI KLINIK
PERAWATAN LUKA KIARACONDONG**

ABSTRAK

Ulkus diabetikum menjadi permasalahan yang paling ditakuti oleh penderita diabetes melitus karena berdampak buruk bagi penderitanya. Penderita diabetes melitus mengalami komplikasi ulkus karena keterlambatan pencarian pengobatan kesehatan yang tidak sesuai. Perilaku pencarian pengobatan dipengaruhi beberapa faktor diantaranya faktor predisposisi, faktor pendukung, dan faktor kebutuhan. Tujuan penelitian ini untuk mendeskripsikan faktor pengetahuan, akses ke sarana pelayanan kesehatan, dan kepercayaan dalam perilaku pencarian pengobatan pada penderita ulkus diabetikum di Klinik Perawatan Luka Kiaracondong Kota Bandung. Penelitian ini menggunakan metode penelitian kualitatif deskriptif. Data dikumpulkan melalui proses wawancara mendalam. Pengambilan sampel penelitian ini menggunakan teknik *purposive sampling* yaitu sebanyak 10 informan diantaranya 2 informan triangulasi yaitu pencegahan dan pengendalian penyakit tidak menular dan perawat Klinik Perawatan Luka Kiaracondong dan 8 informan utama yang merupakan penderita ulkus diabetikum di Klinik Perawatan Luka Kiaracondong. Hasil penelitian menunjukkan penderita ulkus diabetikum melakukan pencarian pengobatan ke fasilitas pelayanan kesehatan pada saat sudah merasakan luka yang cukup serius. Pengetahuan penderita ulkus diabetikum masih terbatas dimana informan tidak mengetahui penyebab dari ulkus diabetikum. Akses menuju ke sarana pelayanan kesehatan mudah dijangkau. Berkaitan dengan kepercayaan, diketahui penderita ulkus masih menggunakan obat herbal untuk penyembuhan penyakit yang dideritanya. Pengetahuan yang terbatas dan perilaku pencarian kesehatan yang tidak sesuai dan melakukan pengobatan tradisional menjadi penyebab penderita ulkus diabetikum harus diamputasi. Berdasarkan hasil penelitian, disarankan kepada penderita ulkus diabetikum lebih aktif mencari informasi mengenai penyebab ulkus diabetikum dan perawatan kaki.

Kata Kunci: Ulkus Diabetikum, Perilaku Pencarian Pengobatan

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Factors Influencing Treatment Seeking Behavior in Patients with Diabetic Ulcers at the Kiaracandong Wound Care Clinic

ABSTRACT

Diabetic ulcers are the most feared problem by people with diabetes mellitus because they have a bad impact on sufferers. Patients with diabetes mellitus experience ulcer complications due to delays in seeking inappropriate medical treatment. Treatment-seeking behavior is influenced by several factors including predisposing factors, supporting factors, and needs factors. The purpose of this study was to describe the factors of knowledge, access to health care facilities, and trust in treatment-seeking behavior in patients with diabetic ulcers at the Kiaracandong Wound Care Clinic, Bandung. This study uses a descriptive qualitative research method. Data was collected through an in-depth interview process. Sampling in this study used a purposive sampling technique, namely 10 informants including 2 triangulation informants, namely prevention and control of non-communicable diseases and nurses at the Kiaracandong Wound Care Clinic and 8 main informants who were diabetic ulcer sufferers at the Kiaracandong Wound Care Clinic. The results of the study showed that patients with diabetic ulcers seek treatment at health care facilities when they feel serious injuries. The knowledge of diabetic ulcer sufferers is still limited where the informants do not know the causes of diabetic ulcers. Access to health care facilities is easy to reach. Regarding trust, it is known that ulcer sufferers still use herbal medicines to cure their illness. Limited knowledge and inappropriate health-seeking behavior and traditional medicine are the causes of diabetic ulcers having to be amputated. Based on the results of the study, it is recommended that people with diabetic ulcers be more active in seeking information about the causes of diabetic ulcers and foot care.

Keywords: *Diabetic Ulcer, Treatment Seeking Behavior*