

ABSTRACT

**THE EFFECT OF SOME STRESSORS ON THE ACCOUNT OFFICER'S
EMPLOYEE WORK STRESS PD. PEOPLE'S CREDIT BANK ARTHA
SUKAPURA TASIKMALAYA**

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The purpose of this study was to determine and analyze the effect of several stressors on work stress for employees of Account Officers PD. People's Credit Bank Artha Sukapura Tasikmalaya. The Research Method used is a survey method, the data obtained directly through a questionnaire to 28 respondents taken from employees Account Officer the PD People's Credit Bank Artha Sukapura Tasikmalaya. Sampling using the census and the method used in this study is multiple regression. Based on the results of the study, it is known that individual stressors have a positive and significant effect on employee work stress, group stressors and extra-organizational stressors have no significant effect on employee work stress, and organizational stressors have a significant and negative effect on work stress account officers of PD. People's Credit Bank Artha Sukapura Tasikmalaya.

Keywords: Individual Stressor, Group Stressor, Organizational Stressor, Extraorganizational Stressor, Work Stress.

ABSTRAK

PENGARUH BEBERAPA STRESSOR TERHADAP STRES KERJA KARYAWAN ACCOUNT OFFICER PD. BANK PERKREDITAN RAKYAT ARTHA SUKAPURA TASIKMALAYA

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Tujuan penelitian ini adalah untuk mengetahui dan menganalisis Pengaruh Beberapa Stressor Terhadap Stres Kerja Karyawan Account Officer PD. Bank Perkreditan Rakyat Artha Sukapura Tasikmalaya. Metode penelitian ini yang digunakan adalah metode survey, data yang diperoleh langsung melalui kuesioner kepada 28 responden yang diambil dari karyawan Account Officer PD. Bank Perkreditan Rakyat Artha Sukapura Tasikmalaya. Penarikan sampel menggunakan sensus dan metode yang digunakan dalam penelitian ini adalah regresi berganda. Berdasarkan hasil penelitian diketahui stressor individu memiliki pengaruh positif dan signifikan terhadap stres kerja karyawan, stressor kelompok dan stressor ekstraorganisasi berpengaruh tidak signifikan terhadap stres kerja karyawan, serta stressor organisasi berpengaruh negative dan signifikan terhadap stres kerja karyawan account officer PD. Bank Perkreditan Rakyat Artha Sukapura Tasikmalaya.

Kata kunci: Stressor Individu, Stressor Kelompok, Stressor Organisasi, Stressor Ekstrsorganisasi, Stress Kerja.