

ABSTRACT

***THE EFFECT OF WORK CULTURE, COMMUNICATION AND WORK
STRESS ON THE PERFORMANCE OF POLICE MEMBERS
(Research on members of the police department of the Criminal Investigation
Unit at the Tasikmalaya City Police Station)***

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The purpose of this study was to determine and analyze the influence of work culture, communication, and work stress on the performance of members of the Criminal Investigation Unit at the Tasikmalaya City Police. The research method used is a survey method, the data obtained directly through a questionnaire to 48 respondents taken from members of the Police Sat Reskrim Section. Sampling using the census and the analytical method used in this study is path analysis. Based on research, it is known that work culture is classified as very good, communication is classified as very good, work stress is classified as very good, and the performance of members of the Police Sat Reskrim at the Tasikmalaya City Police is classified as very good. Work culture variables have a significant effect, communication variables have a significant effect, work stress variables have a significant effect on work culture, communication and work stress have a significant effect on the performance of the Police department of the Criminal Investigation Unit at the Tasikmalaya City Police Station.

Keywords: Work Culture, Communication, Work Stress, performance of police members

ABSTRAK

PENGARUH BUDAYA KERJA, KOMUNIKASI DAN STRES KERJA TERHADAP KINERJA ANGGOTA POLRI (Suatu Penelitian Terhadap Anggota Polri Bagian Sat Reskrim di Polres Tasikmalaya Kota)

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Tujuan penelitian ini adalah untuk mengetahui dan menganalisis pengaruh budaya kerja, komunikasi, dan stres kerja terhadap kinerja anggota Polri Bagian Sat Reskrim di Polres Tasikmalaya Kota. Metode penelitian yang digunakan adalah metode survey, data yang diperoleh langsung melalui kuesioner kepada 48 responden yang diambil dari anggota Polri Bagian Sat Reskrim. Penarikan sampel menggunakan sensus dan metode analisis yang digunakan dalam penelitian ini adalah analisis jalur. Berdasarkan hasil penelitian diketahui budaya kerja termasuk dalam klasifikasi sangat baik, komunikasi termasuk dalam klasifikasi sangat baik, stres kerja termasuk dalam klasifikasi sangat baik, serta kinerja anggota Polri Bagian Sat Reskrim di Polres Tasikmalaya Kota termasuk dalam klasifikasi sangat baik. Variabel budaya kerja berpengaruh signifikan, variabel komunikasi berpengaruh signifikan, variabel stres kerja berpengaruh signifikan budaya kerja, komunikasi dan stres kerja berpengaruh signifikan terhadap kinerja anggota Polri Bagian Sat Reskrim di Polres Tasikmalaya Kota.

Kata Kunci: budaya kerja, komunikasi, stres kerja, kinerja anggota Polri