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Dr. Aradea <aradea@unsil.ac.id>

Fwd: [IJASEIT] Revision Required
3 messages

Heru Nugroho <heru@tass.telkomuniversity.ac.id>   Mon, Jun 14, 2021 at 11:32 AM
To: Aradea <aradea@unsil.ac.id>, Aradea Dipalokareswara <aradea.informatika@gmail.com>

---------- Forwarded message ---------
From: **Rahmat Hidayat** <rahmat@insightsociety.org>
Date: Sat, Jun 12, 2021 at 6:18 AM
Subject: [IJASEIT] Revision Required
To: Heru Nugroho <heru@tass.telkomuniversity.ac.id>

Heru Nugroho:

We have reached a decision regarding your submission to International
Journal on Advanced Science, Engineering and Information Technology, "IT
Service Management Intelligence Model to Support the Implementation of
Electronic Government System (EGS) in Indonesia".

Our decision is to: Revision Required

Please update your abstract into 220-250 words and your reference 70% in
(2017-2021) from journal indexed by Scopus. Citation and Reference in Paper
must using Mendeley with IEEE Style.

Please submit your revision (Template IJASEIT 2021) in 10 days. More than 10
days of paper will be rejected from the system. Re-upload your revision into
journal system NOT via email.

Editor

Reviewer A:
Improve your abstract 200-250 words, with data results and conclusion. Give
the schematic/diagram process of the research methode/step systematically.
In writing, there are still errors in making tables that are not in
accordance with the latest journal template in 2021. Fix it by referring to
the template. Also fix images with proper proportionality, legible size and
good image quality (300 dpi). This improvement also includes how you display
figures and tables properly and proportionally, for example only 3-4 images
and 2-3 tables are displayed.
Pay attention your references : Reference must be 70% in (2017-2021) from
journal indexed by Scopus. Citation and Reference in Paper must using
Mendeley with IEEE Style.

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International Journal on Advanced Science, Engineering and Information
Technology
http://insightsociety.org/ijaseit/index.php/ijaseit

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Heru Nugroho, S.Si., M.T.
IT Governance and Enterprise System Research Group
Diploma of Information System
School of Applied Science
Telkom University
Blog : http://herunugroho.staff.telkomuniversity.ac.id

Response Letter

Full Title   : IT Service Management Intelligence Model to Support the Implementation
                        of Electronic Government System (EGS) in Indonesia
Author   : Heru Nugroho [a], Aradea [b], Kridanto Surendro [c]
Author's Institution : [a] Telkom University, [b] Siliwangi University, [c] School of Electrical
                        Engineering and Informatics ITB

No	Reviewer	Author	Page
1	Improve your abstract 200-250 words, with data results and conclusion.	The abstract of this paper has been revised to 216 words, and presents the data results and conclusions of the paper	Page 1
2	Give the schematic/diagram process of the research methode/step systematically.	The schematics/diagrams process of the research method have been included in the paper along with an explanatory description	Page 4 (Figure 3)
3	In writing, there are still errors in making tables that are not in accordance with the latest journal template in 2021. Fix it by referring to the template.	The presentation of this paper has been improved by restructuring each section of the paper by referring to the latest 2021 journal template.	All pages
4	Also fix images with proper proportionality, legible size and good image quality (300 dpi). This improvement also includes how you display figures and tables properly and proportionally, for example only 3-4 images and 2-3 tables are displayed.	The presentation of this paper has been improved by restructuring each section of the paper, including improving image quality, table presentation, paragraphs, font types, page formats. etc. by referring to the latest journal template.	All pages
5	Pay attention your references : Reference must be 70% in (2017 - 2021) from journal indexed by Scopus. Citation and Reference in Paper must using Mendeley with IEEE Style.	The reference of this paper has been improved and has covered 70% in (2017 - 2021) of Scopus indexed journals. Including, citations and references in papers already using Mendeley with IEEE Style.	All pages Pages 6 – 7 (References)

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Dr. Aradea <aradea@unsil.ac.id>

Fwd: [IJASEIT] Accepted Submission

1 message

Heru Nugroho <heru@tass.telkomuniversity.ac.id>   Mon, Jul 5, 2021 at 6:53 AM
To: Kridanto Surendro <surendro15@gmail.com>, Aradea <aradea@unsil.ac.id>

---------- Forwarded message ---------
From: **Rahmat Hidayat** <rahmat@insightsociety.org>
Date: Mon, Jul 5, 2021, 6:38 AM
Subject: [IJASEIT] Accepted Submission
To: Heru Nugroho <heru@tass.telkomuniversity.ac.id>

Heru Nugroho:

We have reached a decision regarding your submission to International Journal on Advanced Science, Engineering and Information Technology, "IT Service Management Intelligence Model to Support the Implementation of Electronic Government System (EGS) in Indonesia".

Our decision is to: Accepted Submission

Rahmat Hidayat
rahmat@insightsociety.org / mr.rahmat@gmail.com

Reviewer A:
This paper already has novelty and good contributions in accordance with existing research objectives. Abstract writing is correct and provides good information about the research objectives, the methods used and the research results. The writing is in accordance with the provisions, namely the maximum number of words is 250 words. The introduction is good with a clear background and has a strong gap in analysis. The introduction has also contained the latest research and good contributions in accordance with the objectives of the research being studied. The research method is clear and systematic, with systematic stages and has a good flow chart. The discussion is good and already has clear and complete arguments with arguments that refer to relevant and current journals. The making of figures and tables is in accordance with the 2021 template. The conclusions are good and clear, and are in accordance with the objectives. Reference is relevant and precise and in accordance with the main study of research.

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International Journal on Advanced Science, Engineering and Information Technology
http://insightsociety.org/ijaseit/index.php/ijaseit