ABSTRACT

Telehealth as a technology-based health service is considered the fastest and most economical solution for capturing patients in areas with minimal infrastructure and as a promotive effort in health issues. by telehealth system malfunctions. SQA is a multi-aspect activity that focuses on software quality management which consists of a series of auditing and reporting functions that assess the effectiveness and completeness carried out in an effort to guarantee application quality. This research will discuss the evaluation of telehealth applications using the AdEQUATE Questionnaire. The results of this study indicate that the GrabHealth application has met the eligibility minimum score on each characteristic of the assessment standard based on ISO/IEC 25010. This research is expected to guarantee the quality of the GrabHealth application and as a consideration for mutual improvement of the GrabHealth application.

Keywords*: AdEQUATE Questionnaire, GrabHealth, ISO/IEC 25010 Model, SQA, Telehealth.*