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**ABSTRACT**

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***THE RELATIONSHIP OF THE DIMENSIONS OF QUALITY OF NURSING SERVICES WITH PATIENT SATISFACTION OF VERY IMPORTANT PERSON (VIP) INpatient AT TASIK MEDIKA CITRATAMA (TMC) HOSPITAL, TASIKMALAYA CITY***

*The quality of nursing services as an indicator of the quality of health services is one of the factors determining the image of health service institutions in the eyes of the public. This happens because nursing is the professional group with the largest number, at the forefront and closest to the suffering, pain and misery experienced by patients and their families. This research was conducted to determine the relationship between the dimensions of nurse service quality and the satisfaction of inpatient VIP patients at TMC Hospital. This study uses a cross sectional design. The research population was inpatient VIP patients in January 2023 – April 2023. Analysis of this research data used Spearman Rank with a sample size of 96 respondents. The results showed that there was a significant relationship between the reliability dimension and VIP patient satisfaction ( $p=0.000$ ), the relationship between the responsiveness dimension and VIP patient satisfaction ( $p=0.000$ ), the relationship between the assurance dimension and VIP patient satisfaction ( $p=0.000$ ), the relationship between empathy and VIP patient satisfaction ( $p=0.000$ ) and the relationship between responsiveness and VIP patient satisfaction ( $p=0.000$ ). Suggestions in this research are that TMC Hospital Tasikmalaya City can implement and review things that need to be improved on aspects that are still not good from research in the dimensions of reliability, responsiveness, assurance, empathy and physical evidence.*

***Keywords :*** *Quality of Nurse Services, Patient Satisfaction*