

## ABSTRAK

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### HUBUNGAN BEBAN KERJA PERAWAT DENGAN IMPLEMENTASI SASARAN KESELAMATAN PASIEN DI INSTALASI RAWAT INAP RUMAH SAKIT TASIK MEDIKA CITRATAMA (TMC) KOTA TASIKMALAYA

Keselamatan pasien (*patient safety*) di rumah sakit saat ini sudah menjadi isu global yang sangat penting. Hal ini karena banyaknya kasus *medical error* yang sering terjadi di rumah sakit di berbagai negara. Pelayanan keperawatan memiliki peranan penting dalam meningkatkan kualitas dan keselamatan pasien yang baik di rumah sakit. Tujuan penelitian ini adalah untuk menganalisis hubungan beban kerja perawat terhadap implementasi sasaran keselamatan pasien di instalasi rawat inap Rumah Sakit Tasik Medika Citratama (TMC) Kota Tasikmalaya. Penelitian ini merupakan penelitian kuantitatif. Teknik pengambilan sampel yang digunakan adalah total sampling dan melibatkan sampel sejumlah 78 perawat. Data penelitian diambil menggunakan kuesioner dan kemudian dianalisis menggunakan analisis univariat dan analisis bivariat dengan *chi-square*. Hasil penelitian menunjukkan beban kerja perawat dengan kategori beban kerja ringan ialah sebanyak 41 orang (52,6%) dan kategori beban kerja berat sebanyak 37 orang (47,4%). Implementasi sasaran keselamatan pasien dengan kriteria baik sebanyak 40 orang atau 51,3% dan kurang baik sebanyak 38 orang atau 48,7%. Hasil uji *chi square* diperoleh  $p\text{-value} = <0,000 < \alpha = 0,05$  (OR= 5,712; CI= 2,156-15.135) yang menunjukkan terdapat hubungan yang signifikan antara beban kerja perawat dengan implementasi sasaran keselamatan pasien di Instalasi Rawat Inap RS. Tasik Medika Citratama (TMC) Tasikmalaya Tahun 2023. Oleh sebab itu, diharapkan rumah sakit untuk lebih memperhatikan beban kerja perawat demi menciptakan implementasi sasaran keselamatan pasien yang baik.

**Kata Kunci** : beban kerja perawat, sasaran keselamatan

**ABSTRACT**

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**THE RELATIONSHIP OF NURSES' WORKLOAD WITH THE IMPLEMENTATION OF PATIENT SAFETY TARGETS IN THE INPATIENT INSTALLATION OF THE TASIK MEDIKA CITRATAMA (TMC) HOSPITAL, TASIKMALAYA CITY**

*Patient safety in hospitals has now become a very important global issue. This is because there are many cases of medical errors that often occur in hospitals in various countries. The nurses' behaviors of patient safety practices can be improved through the supervision activities. The purpose of this study was to analyze the relationship between nurse workload and the implementation of patient safety targets in the inpatient installation of the Tasik Medika Citratama (TMC) Hospital, Tasikmalaya. This study was a quantitative research. A total sampling was employed to take the samples and resulted in 78 nurses. The data were collected using questionnaires and analyzed using a univariate analysis and a bivariate analysis with the chi-square test. Based on the results of bivariate analysis, it was found that the workload of nurses in the light workload category was 41 people (52,6%) and the heavy workload category was 37 people (47,4%). The patient safety Implementation of patient safety targets with good criteria was 40 people or 51.3% and 38 people or 48.7% were poor. The results of chi square test obtained a value of  $p = <0,000 < \alpha = 0,05$  (OR= 5,712; CI= 2,156-15.135) indicating that there is a significant between nurses' workload and the implementation of patient safety targets in inpatient installations Tasik Medika Citratama (TMC) Tasikmalaya hospital in 2023. Therefore, it is hoped that hospitals will pay more attention to nurses' workload for patient safety.*

**Keywords:** nurse workload, implementation of safety goals, patient safety