

LIST OF TABLES

| | |
|--|----|
| Table 3.1 Three Components of a Cognitive Model of Second/Foreign Language | 15 |
| Table 3.2 Generating Initial Codes of Observation | 17 |
| Table 3.3 List of Initial Codes of Observation and Their Frequency | 18 |
| Table 3.4 Generating Initial Codes of Interview | 18 |
| Table 3.5 List of Initial Codes of Interview and Their Frequency | 20 |
| Table 3.6 Searching for Themes of Observation..... | 22 |
| Table 3.7 Searching for Themes of Interview | 22 |
| Table 3.8 Reviewing Themes of Observation | 23 |
| Table 3.9 Reviewing Themes of Interview | 24 |
| Table 3.10 Steps of the Research..... | 24 |
| Table 3.11 Research Schedule..... | 25 |
| Table 4.1 Managerial Questions | 26 |
| Table 4.2 Rhetorical Questions | 28 |
| Table 4.3 Closed Questions..... | 29 |
| Table 4.4 Open Questions | 31 |
| Table 4.5 Positive Impact..... | 32 |
| Table 4.6 Negative Impact | 35 |