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ABSTRAK

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**HUBUNGAN PERSEPSI LANSIA, KETERSEDIAAN LAYANAN,
KETEPATAN WAKTU DAN PERAN TENAGA KESEHATAN
TERHADAP PEMANFAATAN PELAYANAN POSYANDU LANSIA DI
WILAYAH KERJA PUSKESMAS LELES GARUT 2023**

Penelitian ini bertujuan untuk mengetahui hubungan persepsi lansia, keterbatasan layanan, ketepatan waktu dan peran tenaga kesehatan terhadap pemanfaatan pelayanan posyandu lansia di wilayah kerja Puskesmas Leles Garut. Penelitian ini menggunakan metode survei analitik dengan desain *Cross Sectional*. Populasi dalam penelitian ini yaitu lansia usia 60 tahun ke atas di wilayah kerja Puskesmas Leles Garut sebanyak 2.408 jiwa. Teknik pengambilan sampel menggunakan *Proporsional Stratified Random Sampling*. Sampel di penelitian ini berjumlah 333 orang. Analisis bivariat dilakukan dengan uji chi square. Hasil penelitian menunjukkan bahwa sebagian lansia berjenis kelamin perempuan (59,5%), mayoritas pendidikan lansia adalah tamat SD (49,2%) dan sebagian lansia tidak bekerja (57,7%). Hasil analisis bivariat menunjukkan hubungan yang signifikan ditemukan dari variabel persepsi ($p=0,000$), ketersediaan layanan ($p=0,000$), ketepatan waktu ($p=0,000$) dan peran tenaga kesehatan ($p=0,000$). Maka dapat disimpulkan bahwa adanya hubungan persepsi lansia, ketersediaan layanan, ketepatan waktu dan peran tenaga kesehatan terhadap pemanfaatan pelayanan Posyandu Lansia di wilayah kerja Puskesmas Leles Garut 2023.

Kata Kunci : Pemanfaatan, Persepsi, Layanan, Waktu, Nakes

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ABSTRACT

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RELATIONSHIP BETWEEN PERCEPTIONS OF THE ELDERLY, SERVICE AVAILABILITY, TIMELINESS AND THE ROLE OF HEALTH WORKERS ON THE UTILIZATION OF THE ELDERLY POSYANDU SERVICES IN THE WORKING AREA OF THE LELES GARUT HEALTH CENTER 2023.

This study aims to determine the relationship between perceptions of the elderly, service limitations, timeliness and the role of health workers on the utilization of elderly posyandu services in the working area of the Leles Garut Health Center. This study used an analytic survey method with a cross sectional design. The population in this study was the elderly aged 60 years and over in the work area of the Leles Garut Public Health Center, with a total of 2,408 people. The sampling technique uses Proportional Stratified Random Sampling. The sample in this study amounted to 333 people. Bivariate analysis was performed using the chi square test. The results showed that some of the elderly were female (59.5%), the majority of the education of the elderly were elementary school graduates (49.2%) and some of the elderly did not work (57.7%). The results of the bivariate analysis showed that there was a significant relationship between perception ($p=0.000$), service availability ($p=0.000$), timeliness ($p=0.000$) and the role of health workers ($p=0.000$). So it can be concluded that there is a relationship between perceptions of the elderly, service availability, timeliness and the role of health workers on the utilization of the Elderly Posyandu services in the working area of the Leles Garut Health Center 2023.

Keywords: Utilization, Perception, Services, Punctuality, Workers